

O Battery information

Android[™] App Performance Report by AVG Technologies Q4 - 2014



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A Executive Summary Introduction

This AVG study identifies the top battery, data and storage consuming apps on Android[™] smartphones and tablets and includes the latest results from Q4 2014.

in Q4 2014.

04

The huge choice of cool, interesting and engaging apps available today for Android handsets is what makes a phone more than just a phone. These apps bring social networks, entertainment, educational information, and productivity tools to our fingertips, at home, in the office or on the move.

Brilliant though they are, certain apps have a tendency to eat up the battery life, mobile data and storage of our phones and tablets without us realizing – by constantly checking for content and feed updates, pushing through notifications, streaming audio in the background, delivering high-res graphics, or simply downloading data. System apps and apps with less than 1 million downloads

Aggregated and anonymized data from over 1 million AVG customers worldwide was reviewed.

Study Methodology

This report aims to uncover those apps most guilty of impacting the performance of AVG users' Android devices and explain just what it is that they are doing to cause this.



Internal metrics and usage logs gathered by the Android OS were used to determine overall impact on battery life, data volume and storage. No personal user data was reviewed. Only anonymized data was used.

02

Data was collected through AVG AntiVirus FREE for Android and AVG Cleaner for Android.

If you are tired of soaring data bills, sluggish devices, and that universally hated red battery symbol, then read on.

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A Executive Summary Introduction cont...

The measured vectors – battery, storage and data plan – were normalized by calculating the percentile based on the medians values of the apps, measured from when the app was installed, whether used or not.

Based on our experience with consumer preferences, AVG weighted each of the three vectors slightly differently when calculating the overall performance score for an app. The calculation was therefore:

Storage*3 + Battery*2 + Traffic

Data collected in the US, UK and Australia was statistically significant enough to be able to produce specific tables and insights for those markets. These can be viewed in the appendix.



Measurement was carried out as follows:

Battery Drain

We ranked the apps' battery consumption average based on real usage data. We ignored applications that have less than 1 million downloads according to Google Play. We also did not include core system apps but left in pre-installed but optional apps.

Storage Consumption

We ranked the apps' storage consumption average based on real usage data by measuring the size of not just the app itself but also the additional data (e.g. downloads, temp files or cache data) stored over time.

Data Plan

We ranked the apps' network traffic consumption average based on real usage data. We only took into account cellular transmitted data, ignoring the cost-free Wi-Fi traffic.

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A Executive Summary Top Findings in Q4 2014



Spotify is now the No 2 resource-consuming app overall.

Out of our entire user base, **638,716 users** had the music streaming service Spotify installed: what they perhaps didn't know is that **Spotify** is now the second most resource-consuming app in the store (up from rank 5 in Q3). However, our analysis also shows that the number of installs among AVG customers has also gone down from more than 900,000 installs tracked in June 2014.



We went online for our Thanksgiving, Christmas and New Year's Shopping.

Given the massive shopping opportunities during the holiday season, it may be unsurprising that the official **Amazon for Android app** was popular among AVG customers. But users probably didn't realize it's impact on battery life, data usage and local storage of their Android device as it secured the **number 5 spot in our top 10 of most resource-consuming apps**.



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3 The changing gaming landscape: FarmVille and Puzzle & Dragons show massive decline

In our previous report, uber-popular FarmVille and Puzzle & Dragons topped the charts for the most resource-hungry games for Android. However, they were nowhere to be found in our Q4 roundup. A closer look shows **Puzzle & Dragons** and FarmVille suffered from a **50%** and **43% decline** respectively in installed user base among AVG customers in Q4 when compared to the beginning of the year (Q1/Q2).

New games such as **Boom Beach** and **Deer Hunter 2014**, however, appeared out of nowhere and secured the top spots in both usage and resource usage (not surprisingly, they're games after all!).



Massive decline for Farmville and a rise of Deer Hunter 2014.



New selfie app drains battery life, even if it's not running *more on page 12*

5 Maps & Navigation:

We spent more time navigating using Waze & Google Maps during the holiday season more on page 19

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6 Samsung's New Updates: When Security Destroys Battery Life

After the rollout of Android 4.4.2 (October), we noticed a new entry in our top battery drainers that runs immediately when the device starts up. **Samsung's Security Policy Update service**, officially named <u>Samsung KNOX</u>[™], automatically checks for security updates and downloads these automatically. A number of users have publicly complained about not just the amount of notifications shown but also a **30-40% drop in battery life**.

As mentioned in this <u>ZDNet article</u>, this feature cannot be turned off as mentioned by the Samsung Technical Support: *"To ensure that your device always has the latest security to protect you and your data, Samsung will occasionally send security updates to the device as needed. I'm sorry to inform you that there is no option to disable these updates".*

While we can't stress enough that security on mobile device is critical, handset makers need to ensure their product does not reduce battery life or impact overall performance drastically.



Some phone performance tools actually drain your phone *more on page 21*



Android users are chattier than ever *more page 19*

And some chat apps can quickly fill up your storage, too more on page 14



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Less Gaming. More Talking. 9

Another seasonal effect: compared to Q2 and Q3 of 2014, AVG users have spent much more time on social networks and communicating through messenger apps instead of gaming.

While we still spend most 49% of our time gaming on our Android devices compared to 62% in the previous quarter, social and communication apps rose to 11% and 10.3% of our total usage (compared to 6% and 3% respectively before).



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A Executive Summary App Scoreboard

The following tables show the top five apps which, according to AVG's study, have the most impact on device performance overall, or on device storage capacity, battery life or network data plan. These tables do not include games:

OVERALL PERFORMANCE IMPACT	HIGHEST BATTERY DRAIN (auto-start apps)	HIGHEST DATA TRAFFIC
Facebook 1	Beaming Service for Beep'nGo	Daily Mail Online
Spotify Music 2	Security Policy Updates (Samsung) 2	t Tumbir 2
Instagram 3	Facebook 3	Facebook 3
Path 4	Waze Social GPS Maps & Traffic 4	Instagram 4
Amazon Android 5	Vault-Hide SMS Pics & Videos 5	Spotify Music 5
HIGHEST BATTERY DRAIN (run by the user)	HIGHEST STORAGE CONSUMPTION	
Samsung WatchON (Video)	Tango Messenger Video & Calls 1	
OLX Free Classifieds 2	Daily Mail Online 2	
Telstra 3	Facebook 3	
Spotify Music 4	Spotify Music 4	
Amazon Android 5	LINE camera – Selfie & Collage 5	

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A Executive Summary App Scoreboard cont...

The tables below look at the top five games apps which have the most impact on device performance overall, or on device storage capacity, battery life and network data plan individually.



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B Key Findings – Q4 2014 Introduction

New versions of the Android[™] operating system introduce additional features that are specifically optimized for the latest devices.

But at what cost?

While new Android versions can dramatically improve the experience for those who own the latest smartphone or tablet, the same is not true for older devices, whose users may see the battery life and speed suffer.

It's also the case that the more apps you install, the slower your phone or tablet will get. This is not just about the space those apps take up being on your device, but also the fact that a lot of apps, such as **Spotify**, **Skype** or **WhatsApp**, tend to be active even when not used and run quietly in the background.

In this section, we will take a closer look at the full list of apps which ranked in the top

ten for impact on battery life, device storage and data plan – as well as those with the overall highest ranking for performance when combining all three of these measurements.

The key findings are separated into two parts:

- All apps excluding games
- Games only, which we felt were significant enough to merit a separate category of their own

On page 23, we will look at possible ways to improve the battery drain, performance draw and data usage through various steps both inside the Android OS as well as in specific apps.



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B Key Findings – Q4 2014 Greediest Mobile Apps

In this section, we discovered which apps had the most overall impact on mobile devices.

TOP 10 PERFORMANCE DRAINING APPS



CATEGORY: 🔝 Social 🎜 Music & Audio 🎽 Shopping 🚱 Sports 🗊 Newspaper & Magazines 🗐 Communication

Analysis

In Q4 2014, **Facebook** still took the crown for the most resource-heavy app on our users' devices. Yet a few new entries made the list of apps with the most impact on battery life, data consumption and storage.

Most notably, the **Amazon shopping app** jumped from nowhere straight to the **number 5 spot** as users likely spend hours browsing for gifts throughout the Holiday and New Year sales. Also, despite the fact that Spotify's overall installed user base went down from **638,717** users to **523,613** across our total user base, we saw increased resource usage which is likely due to inactive users uninstalling and active users more actively using the app.

Of note, once the number 3 app in our top resource-hungry list, **9GAG** is no longer appeared in our findings.

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B Key Findings – Q4 2014 Top Ten Battery Drainers

In this category, we split out those apps which run automatically when you turn on your smartphone or tablet and keep on running in the background all the time as part of their core functionality. This could, for example, include antivirus apps, messaging apps or social apps.

TOP 10 BATTERY DRAINERS - RUN AT START UP



CATEGORY: 🚼 Social 🗐 Communication 📳 Productivity 🍸 Lifestyle 🚔 Business 🔯 Photography 🛩 Travel & Local

Analysis The top battery drainer this quarter is **Beaming Service for Samsung**, an app which helps you redeem coupons, gift cards, and loyalty cards through your smartphone. While the app is hugely popular, it's also draining resources even when you're not actively using it.

As mentioned on Page 5, Samsung's **Security Policy Update** service is the number two battery drainer across the 1 million users we sampled. Last but not least: Taking selfies was obviously "the" cool thing to do in 2014: selfie sticks, selfie apps, selfie phones. Unfortunately, some of these apps can be quite draining on a device's battery.

A new app called **Candy Camera – Selfie Selfies** crept up to number 7 in the top battery hungry apps that run in the background. We suggest to avoid apps like these as they only should drain battery when you're actively running them!

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B Key Findings – Q4 2014 Top Ten Battery Drainers cont...

TOP 10 BATTERY DRAINERS – RUN BY THE USER

Q	1. Samsung WatchON (Video) Samsung Media Solution Center	88		6. Retrica Venticake Inc.	6
	2. OLX Free Classifieds OLX Inc.	Ì	true	7. Truecaller – Caller ID & Block True Software Scandinavia AB	
J	3. Telstra Telstra Corporation Ltd.			8. LINE: Free Calls & Messages LINE corporation	
(4. Spotify Music Spotfiy Ltd.		kindle	9. Amazon Kindle Amazon Mobile LLC	
amazon V	5. Amazon Android Amazon Mobile LLC			10. Walmart Walmart	

CATEGORY: 🥪 Entertainment 📕 Books & Reference 😝 Comms 🎜 Music & Audio 🔯 Photography 🍸 Lifestyle 🃜 Shopping

Analysis This category is perhaps the most competitive in our report. Most apps that are proactively initiated by the user are very reliant on data usage, for example, constant Wi-Fi or mobile traffic, which, in and of itself, is one of the main draws on battery life. Using such apps actively also requires intense processing power which also drains a device's resources.

As we mentioned above: Netflix, once in the top 3 of battery draining apps, no longer appears in the top 10 tables. With one of their November updates, Netflix has caused significantly less battery drain than before and is now nowhere to be found in the list of top apps. Well done, Netflix! It means users can stream and enjoy TV shows and movies longer than before.

Popular chatting app **WhatsApp** is now in the top 10 of most battery consuming apps in the store. Why? According to our app engagement analysis (see below), users spent more time in Q4 chatting and sending photos than in the previous quarters. It's likely that the Holiday season (Christmas, New Year's Eve) may have significantly contributed to this finding.

In this quarter, the Samsung WatchON remote app took the crown as it sucked the most battery life out of your headset while watching TV, switching channels and browsing. Coming close at a second is the OLX Free Classifieds, joined by the Amazon shopping app again.

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B Key Findings – Q4 2014 Top Ten Storage Hogs

Your favorite everyday apps could be using up more of the precious limited storage on your device than you might realize.

This is because the longer some apps are installed the more storage they consume – either because the app is collecting temporary data that it may "forget" to delete or because the developer adds more and more features over time. In this section of our study, we examine which of the apps with more than 1 million install in the Google Play store consume the most storage space over time.

TOP 10 STORAGE EATERS



CATEGORY: 👪 Social 🗐 Communication 🎜 Music & Audio 🔯 Photography 🚳 Sports 🗐 Newspaper & Magazines

Analysis

With many phones still delivering 16 or 32 GB of storage, users have to watch their available space, especially when using any of the listed 10 apps. While apps like **Tango Messenger**, **Daily Mail** or **Vine** seem unsuspicious at first, they take up more and more storage space over time. This is because when you receive a video or photo via chat, look at an article, browse your

Facebook timeline and stream music, these apps store most of that content on the phone so it can access it faster (next time) or even allow for offline usage when you're not connected.

The **NY Times** app, which previously held the top slot as the number 1 storage eater, is now completely out of our Top 10.

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B Key Findings – Q4 2014 Top Ten Network Traffic Hogs

Many of the apps you love the most can impact heavily on your data plan, which is why if you are watching your monthly bills, you might want to use these apps with care.

TOP 10 NETWORK TRAFFIC HOGS



Analysis

These apps could cause your monthly phone bill to skyrocket or use up all your available data volume quickly: Surprise, surprise, **Netflix** is no longer the number 1 traffic consumer but dropped to **No 10** as it consumed actually less than many other top apps such as Daily Mail Online or even Yahoo Weather. That's particularly noteworthy, given that video streaming is probably the single most traffic heavy activity on your phone. However, news apps like Daily Mail, CNN or NYTimes can be surprisingly heavy, given how image-laden they are these days. If you don't have a big data plan, you may also want to take it easy when using Tumblr and Yahoo! Mail as they rank highest in the social apps and communication apps category respectively.

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B Key Findings – Q4 2014 Mobile Gaming – What Gamers Should Know

In this section, we look at the world's greediest mobile games. Games are the most used category of app and in general draw heavily on device resources.

TOP 10 PERFORMANCE DRAINING GAMES APPS



CATEGORY: 🎨 Casual 👔 Strategy 👬 Family 📲 Puzzle 🔘 Action

Analysis

Puzzle & Dragons is no longer the king of performance-sapping apps on your Google Android (see our Q3 report).

This questionable honour now goes to Hay Day. Due to their decrease in usage, **Angry Birds** and also **Farmville 2** are also out of our Top 10, replaced with newcomers like **DEER HUNTER 2014** and **LINE Let's Get Rich**. Again, if you love these games, of course you should keep on playing them; just make sure you've got a portable battery at hand or a power outlet nearby.

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B Key Findings – Q4 2014 Mobile Gaming-What Gamers Should Know cont...

TOP 10 BATTERY DRAINERS

8002	1. Candy Crush Soda Saga King	×.	*	6. Cookie Jam SGN	#
	2. Candy Crush Saga	× Co		7. Boom Beach Supercell	Ĩ2
	3. Pet Rescue Saga	\$\$		8. Bubble Witch 2 Saga	Yo
	4. Clash of Clans Supercell	x2	10 8808	9. Solitaire MobilityWare	•
	5. Farm Heroes Saga	×.		10. Pou Zakeh	\$ \$
STORA	GE, GAMES ONLY				
	1. Plants Vs Zombies Electronic Arts	S.		6. Frozen Free Fall Disney	·H·
3	2. Despicable me Gameloft	V.	E	7. My Talking Tom Outfit7	V
	3. The Simpsons: Tapped Out Electronic Arts	Ś		8. Boom Beach Supercell	¥Ŋ
X	4. DEER HUNTER 2014 Glu	Ø		9. LINE Pokopang LINE Corporation	++
	5. LINE Let's Get Rich LINE Corporation	V.		10. Subway Surfers Kiloo	
CATEGORY:	🗞 Casual 🍥 Action 📲 Puzzle 👔 St	rategy 🙉 Arcad	de		

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B Key Findings – Q4 2014 Mobile Gaming–What Gamers Should Know cont...

TRAFFIC, GAMES ONLY (3G ONLY)

Ŵ	1. New Words With Friends Zynga			6. Farm Heroes Saga	V Q
C COCC	2. Solitaire MobilityWare			7. Pets Rescue Saga	***
	3. LINE Let's Get Rich LINE Corporation	× k		8. Boom Beach Supercell	
	4. Clash of Clans Supercell		BODA	9. Candy Crush Soda Saga	V Q
	5. Candy Crush Saga	**		10. Bubble Witch 2 Saga King	V

Diving deeper into the individual categories (Battery Life, Storage, Traffic), we were surprised to see the rather simple game **New Words With Friends** show up as the top traffic consumer of all Android games we analysed. The same goes for **Solitaire** and LINE Let's Get Rich, which consumed more traffic than more complex games like Clash of Clans or even Farm Heroes Saga. Make sure you're not playing for longer periods of time when you're on the go and use Wi-Fi where it's available.

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C App Usage Trends Introduction

Based on AVG's global statistics, the following list shows the top 20 most used apps on AVG users' Android devices.



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C App Usage Trends Apps Users Spend the Most Time On

Did we spend more time navigating and looking at maps? With holidays giving us more time to explore the world, both **Waze** (Social GPS Maps & Traffic) and also **Google** Maps climbed the Top Usage chart.

TOP 20 APPS USERS SPEND THEIR MOST TIME ON



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C App Usage Trends Installed Tools

In our top 10 Android tools, you'll find battery enhancing, cleaning and security apps such as Battery Doctor, Lookout Antivirus & Security, and Clean Master Phone Boost. However, when looking at the raw data, we found that these tools often drain the battery or your mobile traffic quite significantly. See the table below for more.

TOP INSTALLED TOOLS



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C App Usage Trends Installed Social Apps

A few things have changed in the world of social apps since the previous quarter: first of all, **Google+** is no longer in the list of top used communication apps by AVG users, which indicates a steady decline overall, whereas newcomers Vine, Path and magicApp make an appearance for the first time among our user base. In our communications app category (see next page), the previous number 1 app, Gmail, has been replaced by **WhatsApp**.

TOP INSTALLED SOCIAL APPS



CATEGORY: Social USAGE: C Network Storage D Battery

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C App Usage Trends Installed Communication Apps

TOP INSTALLED COMMUNICATION APPS

	1. WhatsApp Messenger		6. Viber	E
	2. Facebook Messenger	Уаноо/	7. Yahoo Mail Free Email App	E
S	3. Samsung Push Service	P	8. ChatON	
6	4. Skype – Free IM and Video Calls	0	9. Opera Mini Browser for Android	E
	5. LINE: Free Calls & Messages	TALK	10. KakaoTalk: Free Calls & Text	E

CATEGORY: 🗐 Communication USAGE: < Network 📰 Storage 🕑 Battery

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D Addressing the Issues Insights Into Android Device and App Optimization

Android devices have to walk a fine line trying to restrict the resource consumption of apps but not limit their functionality too much. We all love our apps and we don't want to stop using them.

In this chapter, we'll walk through not only how to limit your app resource use but also how to get the most out of your battery life, device performance, storage and data plan on Android devices in general.

This guide was written for most Android devices running Android 3.x or Android 4.x, including:

- Smartphones (such as the Samsung Galaxy S5)
- Tablets (Samsung Galaxy Note Pro, Nexus 7)

Please note that though many phone and tablet makers use Android, they tend to change the way things look and work.

We'll show you how it works on different systems, but if you can't find an option for your exact device, don't worry as many of the steps are the same for most devices.



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D Addressing the Issues Limit Notifications to Save Battery Life, Performance and Mobile Data

Phone notifications are one of the most useful mobile inventions, giving users information they need to know about new appointments or messages at a glance.

However, not all notifications are necessary and most cause the phone to be constantly active, increasing the drain on the battery and mobile data.

 To turn off unnecessary notifications, you need to go into the Apps or Application Manager sections of the settings menu on your device. This will show you a list of all the apps you have running.

 To turn off notifications for an app, such as Asphalt 8, tap on it and uncheck the Show Notifications entry.



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D Addressing the Issues Further Limiting an Apps' Battery & Traffic Drain

Limiting notifications is only one side of the coin if you want to reduce the impact an app has on your device.

In each app's settings you will find additional options and features you may want to turn off. We're going to use Facebook as an example to show you how it's done.

Ranking among the most resource-heavy apps, there are a few things any user can do to limit Facebook's use of resources.

- As with before, the first step is to go to the app's settings page (via the settings page and App Settings):
- 2. From there you will see a number of features that will tax your device, such as:

Facebook chat

If you do not use the chat feature, you can turn it off and have the standalone Messenger app serve as your only way of sending and receiving apps.

Refresh interval

Every hour, Facebook automatically downloads content in the background which has an impact on battery life and traffic, even if you're not using the app. You can limit this to every four hours or turn it off completely. turn it off completely.



Location

Facebook can use the built-in GPS of your device to determine where you are and include that data in posts you make. This too can be turned off to save battery life.

Notifications

This is an alternative way to turn off the app's notifications.

While this is specific to Facebook, many apps on your smartphone or tablet have similar settings. In general, however, you should watch out for any that look to involve background activity, such as "Refresh Interval" or "Background Refresh" and limit the use of built-in features such as GPS/ Location and Bluetooth.

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D Addressing the Issues Free Up Space & Limit Mobile Traffic

Our top storage offenders often start off as small apps or games but collect temporary clutter over time, and swell in size.

When this happens, the impact is not just on your device's storage, which obviously declines, but also on your mobile data. Many apps tend to download data in the background in order to be instantly available once you open them. The NYTimes app for example automatically downloads news stories to your devices every 24 hours – even though you may not read all of them.

Almost every app stores temporary files, cookies and other date in order to work. In our internal tests, we found that simply browsing through a typical Facebook timeline for **roughly 60 seconds produced over 5 MByte of temporary files** – including downloaded pictures, ads, cookies and more. **The NYTimes** app created a cache of 10 MB when we watched a 20 sec video and opened one news post.

This cache can be deleted on either a perapp basis or automatically. In this next tip, we'll show you two ways to limit the growing storage impact of apps.

1. Open up the **Application Manager** or **App** menu from within your Settings menu. Tap on an app, such as NYTimes or Facebook and hit the **Clean Cache** Button (screenshot right):



2. Doing this for each app on a regular basis can be quite time consuming, which is why AVG built the <u>AVG Cleaner for Android app</u> (screenshot above). It scans all apps for these caches regularly and allows for the removal of all of them at the same time – by tapping a button or automatically. The only downside of cleaning a cache may be that information, for example a Facebook image, which has been loaded and cached, may need a few extra moments to load when you open it the next time.

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D Addressing the Issues Reduce Data Traffic: Limit the Offline Storage and Background Downloads of Apps

In some cases, an app will include settings which allow the user to limit the amount of data it downloads over Wi-Fi or mobile data and stores locally.

Below we outline how to do that, again using the NYTimes app as an example:

- Open up the app in question and tap on the three little dots in the upper right corner. Go to Settings. From here, you can turn off "Offline Reading" by tapping on Update Frequency and selecting Never (Manual).
- You can also turn off the Thumbnail Caching which downloads images of news stories so that they display faster if you open them.





There will be some people who do not want to limit their apps to work in a certain way and in some cases – like with games or video streaming – there's no technical way to reduce the amount of battery consumption or mobile data usage. Which is fine – this is all about user choice. If you do choose to take action however, these general recommendations should help Android device users reduce the overall resource consumption so they can enjoy using their apps without limitation.

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D Addressing the Issues Your Display – Battery Drainer No. 1

These days, virtually all Android smartphones or tablets come with super high-resolution displays that are also extremely bright. While that may be great for browsing the web, sharing photos or playing games, these displays literally eat into your battery life.

Did you know for example that on some smaller tablets with high-resolution displays, a display set to full brightness is responsible for 80 percent of the entire power consumption!

If you're not in bright sunlight, we recommend turning the brightness levels down to **50-70 percent**.



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D Addressing the Issues Turn Off Wi-Fi, Bluetooth and GPS to Save Battery Life

Your Android device is full of features that eat into your battery life. It is important to make sure they're off when they're not being used:

Wi-Fi[®]

Nowhere near a wireless connection? Then turn off your Wi-Fi. Otherwise the built-in Wi-Fi receiver will constantly try to scan for networks – which can increase battery usage by more than 20 percent. You'll find the settings for all three features in your swipe down menu or under Settings. Go to **Wireless** (or **Wireless and networks**) and switch off the relevant feature when not in use. Note: GPS can sometimes be referred to as "Location-based services".

Bluetooth®

Not using a Bluetooth headset or connecting your Android device to your car? Then this setting should also be turned off, otherwise it will continually scan for compatible Bluetooth devices, using up battery as it does so.

GPS

Your mobile GPS is probably one of the biggest power suckers there is. The built-in GPS antennas are really power-hungry, and if your GPS is turned on they continue to draw power even if you're not actively using them – mainly thanks to the alarming number of apps that regularly use the GPS feature such as [Google Maps, Facebook or Twitter]. . .So if you're at home or just don't need to use any GPS, turn it off.



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D Addressing the Issues Getting Rid of Performance-Sapping Apps

Your Android device is much like your PC: the more apps you install on it, the slower it will get and the sooner it'll run out of juice.

It won't happen with one app nor probably with five, but once you've installed a dozen – or hundreds – of apps, you'll notice a significant slowdown. That's because many apps run features even when you're not using them. So how can you be selective about which apps you do and don't want on your phone? There are tools that help you identify the worst offenders for performance and battery life.



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Whatever your device, we've got you covered.



D Addressing the Issues Getting Rid of Performance-Sapping Apps cont...

Ours is the free <u>AVG Cleaner 2.0</u> app. Here's how it works as an example:

1. Firstly, install the free app from the Google Play Store or the Amazon Kindle store and launch it.

Next, go to the **App Uninstaller** page. This will list all your currently running apps.

2. If you tap on the little blue arrow in the top right, you can then sort the list by:

App Usage Shows the apps you haven't used in a long time on the top. This will help you get rid of apps you may have completely forgotten about and that are consuming precious space.

Storage Usage Running out of disk space? Then it's time to look at the largest apps on your phone. Sort by **Storage Usage** to find the largest apps and then take action accordingly. Battery Usage This helps you identify the most power-consuming apps on your device. It's likely that they'll also have a severe impact on performance overall. If you don't need some of the top offenders (using 5% or more), get rid of them. If you do need them, then open their settings (if they have any) and find a way to reduce their background activity as we have already shown you.

Data Usage If you're on a monthly data plan, every Megabyte counts. If you sort the apps by **Data Usage**, you'll quickly find the top apps that are sucking up your plan. Again, uninstall any you don't need or turn off their background data usage.

To uninstall an app, tap on it and hit **Uninstall**. You can even tap and select multiple apps so you can get rid of a batch at a time.

We hope these tips will be useful. This report is not designed to be judgmental of apps that do require resources to run. The goal is to identify our favorite ones which are heaviest on Android smartphone and tablet resources, and see what can be done to reduce this impact so we can continue to enjoy them while experiencing less of the side effects.

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E Contact Information

For further information, please visit:.

Our blogs, press information and resources on how to get the most out of your connected devices at AVG Now: http://now.avg.com

Our website for details about our performance products: http://www.avg.com/performance

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F Appendix App Resource Consumption Analysis

In this section, you can find the app resource consumption analysis for the United States, the United Kingdom and Australia. We used the same methods to calculate the ranks as before but this time only took into account performance data of users from these specific countries.



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F Appendix **USA**

TOP 10 PERFORMANCE DRAINING APPS – EXCLUDING GAMES

f	1. Facebook Facebook			6. SoundCloud – Music & Audio SoundCloud	
	2. Instagram Instagram Inc.		kindle	7. Amazon Kindle Amazon Mobile LLC	
(3. Spotify Music Spotify Limited.	л	v	8. Vine Vline Labs inc.	
	4. Samsung WatchON (Video) Samsung Media Solution Center	UE		9. Tango Messenger Video & Calls Tango	3
NETFLIX	5. Netflix Netflix Inc.	55		10. LINE: Free Calls & Messages LINE Corporation	
CATEGORY:	Social 🔊 Entertainment 📕 Books	a & Reference	Communic	ation 🎜 Music & Audio 📕 Books & Reference	

TOP PERFORMANCE DRAINING APPS – GAMES ONLY

	1. Candy Crush Saga	¥&		5. Clash of Clans Supercell	
	2. Farm Heroes Saga	V		6. Subway Surfers Kiloo	(
SODA BODA	3. Candy Crush Soda Saga King	V	Ŵ	7. New Words With Friends Zynga	
	4. Despicable Me Gameloft	S.S.		8. Don't Tap The White Tile Cheetah Game Studio	(† -)

CATEGORY: 🛠 Casual 🔺 Word 🛤 Arcade 👔 Strategy

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Top 10 battery drainers – run at startup

D	1. Beaming Service for Samsung Mobeam Inc.	6. Kik Kik Interactive	
Ũ	2. Security Policy Updates Samsung OTA Software Update	GO Dev Team	
R	3. RetailMeNot Coupons RetailMeNot inc.	8. WhatsApp Messeng WhatsApp Inc.	er
f	4. Facebook Facebook	9. Facebook Messenger Facebook	
8	5. Lookout Security & Antivirus Lookout Mobile Security	10. Instagram Instagram	****
	Social Communication XTools Product	ivity 📜 Shopping	
Top 10	battery drainers (user execute)		
	1. Samsung WatchON (Video) Samsung Media Solution Center	6. Walmart	Ì
	2. Super-Bright LED Flashlight Surpax Technology Inc.	7. Netflix Netflix Inc.	1913 1913
((3. Spotify Music Spotify Ltd.	8. Twitter Twitter Inc.	
	4. LINE: Free Calls & Messages LINE Corporation	9. SoundCloud - Music & SoundCloud	Audio
kindle	5. Amazon Kindle Amazon Mobile LLC	10. Audible for Android Audible Inc.	
CATEGORY	Social Sector Entertainment Books & Reference	e 🖪 Communication 📔 Productivity 📜 Shopp	ing

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TOP BATTERY DRAINERS – GAMES ONLY

8002	1. Candy Crush Soda Saga	9 2 3	4. Farm Heroes Saga	ŶQ
	2. Candy Crush Saga	Ŷ¢	5. Don't Tap The White Tiles Cheetah Game Studio	F
	3. Clash of Clans Supercell		6. Subway Surfers kiloo	* *

CATEGORY: 🎨 Casual 👔 Strategy 🎮 Arcade

TOP 10 STORAGE EATERS – EXCLUDING GAMES



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TOP STORAGE EATERS – GAMES ONLY

	1. Despicable Me Gameloft	S.S.	BODR	5. Candy Crush Soda Saga	
	2. Subway Surfers Kiloo	F		6. Clash of Clans Supercell	1
	3. Candy Crush Saga	1	Ŵ	7. New Words With Friends Zynga	
	4. Farm Heroes Saga	8° & P		8. Don't Tap The White Tile Cheetah Game Studio	
CATEGORY:	🗞 Casual 👔 ପ୍ରି Strategy 🎮 Arcade 🛽 🧟	Word			
TOP 10	NETWORK TRAFFIC HOGS				
f	1. Facebook Facebook	***	D	6. Beaming Service for Samsung Mobeam inc.	
	2. Instagram Instagram		The Weather Channel	7. The Weather Channel The Weather Channel	
((3. Spotify Music Spotify Ltd.	5	Уанос!	8. Yahoo Mail Free Email App Yahoo	
£	4. Snapchat Snapchat Inc.	***	0	9. Security Policy Update Samsung OTA Software Update	
NETFLIX	5. Netflix Netflix Inc.			10. Samsung WatchON (Video) Samsung Media Solution Center	
	Nethix Inc.	00		Samsung Media Solution Center	

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TRAFFIC – GAMES ONLY

Zynga A King	a Ko
2. Candy Crush Saga 6. Don't Tap The White Til King Cheetah Game Studio	e
3. Clash of Clans Supercell 21 22 23 7. Despicable Me Gameloft	Ś
4. Farm Heroes Saga	\$

CATEGORY: 🎕 Casual 🔺 Word 👔 Strategy 🙉 Arcade

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TOP 10 PERFORMANCE DRAINING APPS - EXCLUDING GAMES

f	1. Facebook Facebook	***	Y	6. Twitter Twitter Inc.	
=	2. Spotify Music Spotify Ltd.	n	T	7. Tango Messenger Video & Calls Tango	
	3. Instagram			8. BBM BlackBerry Limited.	
m	4. Daily Mail Online Daily Mail Online	Ē		9. SoundCloud - Music & Audio SoundCloud	
kindle	5. Amazon Kindle Amazon Mobile LLC		YAHDO!	10. Yahoo Mail Free Email App Yahoo	
CATEGORY:	Social 📕 Books & Reference 🗐 C	ommunication [🛅 N	lewspaper &	Magazines 📕 Books & Reference 🎜 Music 8	t Audio
TOP 10	PERFORMANCE DRAININ	IG APPS - GA	MES OF	NLY	
	1. Farm Heroes Saga	S		6. My Talking Tom Outfit7	V

King

3. The Simpsons: Tapped Out Electronic Arts

2. Candy Crush Saga

4. Candy Crush Soda Saga

King

5. Despicable Me Gameloft

CATEGORY: 🛠 Casual 👔 Strategy 🙉 Arcade

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7. Subway Surfers

9. Clash of Clans

Supercell

8. Bubble Witch 2 Saga

10. Don't Touch The White Tile

Cheetah Game Studio

Kiloo

King



TOP 10 BATTERY DRAINERS - RUN AT STARTUP

	1. Security policy Update Samsung OTA Software Update		#	6. BBM BlackBerry Ltd.
f	2. Facebook Facebook			7. Outlook.com
kık.	3. Kik Kik Interactive		4	8. AVG Cleaner & Battery booster
	4. Facebook Messenger Facebook			9. Instagram
8	5. Lookout Security & Antivirus Lookout Mobile Security	*		10. Tango Messenger Video & Calls
	Social Communication Produc			
TOP 10	BATTERY DRAINERS (USER	EXECUTE)		
	1. Super-Bright LED Flashlight Surpax Technology Inc.		SICY	6. Sky Sports for Android BSkyB
	2. Spotify Music Spotify Ltd.	5		7. Clean Master (Speed Booster) Cheetah Mobile
MEDIA PLAYER	3. BBC Media Player Media Applications Technologies for the BBC	- 53	£	8. Snapchat Snapchat inc.
y	4. Twitter Twitter Inc.			9. SoundCloud - Music & Audio SoundCloud
kindle	5. Amazon Kindle Amazon Mobile LLC		NETFLIX	10. Netflix Netflix Inc.
CATEGORY:	Social 😸 Entertainment 📕 Books	& Reference	Music & A	udio 🗐 Productivity 🔇 Sports 🔆 Tools

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TOP BATTERY DRAINERS - GAMES ONLY

80DN	1. Candy Crush Soda Saga King	¥.	5. Bubble Witch 2 Saga King	80
	2. Candy Crush Saga King	8 kg	6. Don't Tap The White Tile Cheetah Game Studio	* *
	3. Clash of Clans Supercell	<u>لاگ</u>	7. The Simpsons: Tappd Out Electronic Arts	ŶQ
	4. Farm Heroes Saga	8	8. Subway Surfers Kiloo	(***)
CATEGORY:	🎨 Casual 👔 Strategy 🔗 Arcade			

TOP 10 STORAGE EATERS - EXCLUDING GAMES

f	1. Facebook Facebook	:::	6. Chrome Browser - Google Google Inc.	
_				
	2. Tango Messenger Video & Calls Tango		7. SoundCloud - Music & audio SoundCloud	5
m	3. Daily Mail Online Daily Mail Online	kindle	8. Amazon Kindle Amazon Mobile LLC	
=	4. Spotify Music Spotify Ltd.	,	9. Firefox Browser for Android Mozilla	
	5. Instagram		10. TripAdvisor Hotels Flights TripAdvisor	7
CATEGORY:	🙏 Social 📕 Books & Reference 📃 Comm	unication 🎵 Music & A	Audio 🛯 🗐 Newspaper & Magazines 🛹 Travel & I	Local

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TOP 10 STORAGE EATERS - GAMES ONLY

	1. Despicable Me Gameloft	Ŷ			Candy Crush Saga _{King}	V
	2. The Simpsons: Tapped Out Electronic Arts	1	8000		Candy Crush Soda Saga _{King}	V
	3. Subway Surfers Kiloo	F 3			Bubble Witch 2 Saga	Y &
	4. My Talking Tom Outfit7	**			Clash of Clans Supercell	¥2
	5. Farm Heroes Saga	1			Don't Tap The White Tile Cheetah Game Studio	(***)
	🏶 Casual 👔 Strategy 🙉 Arcade					
TOP 10	NETWORK TRAFFIC HOGS -	EXCLUDI	NG GAMI	ES		
m	1. Daily Mail Online Daily Mail Online	I	REWS		BBC News Media Applications Technologies for the BBC	
BBC MEDIA PLAYER	2. BBC Media Player Media Applications Technologies for the BBC	53	YAHOO!		Yahoo Mail Free Email App _{Yahoo}	
f	3. Facebook Facebook	:::	£	8.	Snapchat Snapchat Inc.	:::
	4. Instagram Instagram	:::	SKY		Sky Sports for Android BSkyB	
(5. Spotify Music Spotify Ltd.	5	NETFLIX		Netflix Netflix Inc.	UB
					Neuropanor & Magazinos	

CATEGORY: 🛟 Social 🥪 Entertainment 🗐 Communication 🎵 Music & Audio 🗊 Newspaper & Magazines 🛞 Sports

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TOP 10 NETWORK TRAFFIC HOGS- GAMES ONLY

	1. Candy Crush Saga	823	6. Don't Tap The White Tile Cheetah Game Studio	* *
	2. Farm Heroes Saga	S.S.	7. The Simpsons: Tapped Out Electronic Arts	V
	3. Clash of Clans Supercell	¥2	8. Despicable Me Gameloft	V Q
	4. Bubble Witch 2 Saga	1	9. Subways Surfers	
BODR	5. Candy Crush Soda Saga King	\$ ko	10. My Talking Tom Outfit7	**
CATEGORY:	😯 Casual 👔 Strategy 🙉 Arcade			

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F Appendix Australia

TOP 10 PERFORMANCE DRAINING APPS

f	1. Facebook Facebook		УАНОС!	6. Yahoo Mail Free Email App Yahoo	
	2. Instagram Instagram		ß	7. Snapchat Snapchat Inc.	
	3. Facebook Messenger Facebook		*	8. Dropbox Dropbox Inc.	
	4. Viber Viber Media		y	9. Twitter Twitter Inc.	101 101
	5. Clean Master Speed Booster Cheetah Mobile	*		10. Outlook.com Outlook.com	
	Social Communication Produ				
TOP 10	BATERRY DRAINERS - RUNS	AT STAR	TUP		
	1. Security Policy Updates Samsung OTA Software Update			6. Instagram Instagram	:8:
b	2. Beaming Service for Samsung Mobeam Inc.		•	7. Outlook.com Outlook.com	
f	3. Facebook Facebook	:::	YAHOO!	8. Yahoo Mail Free Email App Yahoo	
	4. Facebook Messenger Facebook		Р	9. Pandora internet radio Pandora	5
0	5. WhatsApp Messenger WhatsApp Inc.		S	10. Samsung Push Service Samsung Electronics Ltd.	
CATEGORY:	Social Communication Produ	ictivity 🎜 Mu	usic & Audio		

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F Appendix Australia

TOP 10 STORAGE EATERS

f	1. Facebook Facebook	: & :	6	Skype - Free IM & Video Calls	
	2. Instagram Instagram	: š :	7	. Dropbox Dropbox Inc.	
	3. Chrome Browser – Google Google Inc.	E	8	. Samsung Link Samsung Electronics Co. Ltd. MSC	
	4. Group Play Samsung Electronics Co. Ltd. MSC	÷	9	. TripAdvisor Hotels Flights TripAdvisor	
	5. Viber Viber Media		10	. Maps Google Inc.	
CATEGORY:	Social 🗐 Communication 🕍 Busi	ness 📄 Produc	ctivity 🛹	Fravel & Local	
TOP 10	BATTERY DRAINERS (USER	EXECUTE)			
U	1. Telstra Telstra Corporation Ltd.	Y	6.	. Google Play Music Google Inc.	5
		¥ *			۲] :•:
	Telstra Corporation Ltd. 2. Weatherzone	¥ *	in ^{7.}	Google Inc.	۲ ۱۵۱ ۱۵۱
	Telstra Corporation Ltd. 2. Weatherzone Weatherzone 3. Snapchat	¥ 	in 7. Im 8.	Google Inc. LinkedIn LinkedIn	
	Telstra Corporation Ltd. 2. Weatherzone Weatherzone 3. Snapchat Snapchat Inc. 4. Clean Master Speed Booster	¥ * ::::	 7. 8. 9. 	Google Inc. LinkedIn LinkedIn Chrome Browser – Google Google Inc. Google Play Newsstand	

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F Appendix Australia

TOP 10 NETWORK TRAFFIC HOGS

F	1. Facebook Facebook			6.	Clean Master Speed Booster Cheetah Mobile	*
	2. Instagram			7.	Security Policy Updates Samsung OTA Software Update	
£	3. Snapchat Snapchat Inc.	: :: :		8.	Outlook.com Outlook.com	
b	4. Beaming Service for Samsung Mobeam Inc.			9.	Facebook Messenger Facebook	
Учносу	5. Yahoo Mail Free Email App Yahoo		y	10.	Twitter Twitter Inc.	::::
CATEGORY:	Social Communication	uctivity	X Tools			

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